

# GROSSMANN

LIMOUSINEN SERVICE

## General Terms and Conditions

### General information

These General Terms and Conditions (GTC) apply to all agreements concluded with Grossmann Limousine Service GmbH (GLS).

### Condition of the contract

With the confirmation of an offer by GLS the contract between the customer and GLS is activated. Confirmation of the contract can be made in writing, via email or by telephone.

### Conditions

An offer is valid for 30 days from the date of issue. All rates include fuel and complimentary drinking water for the client. We charge you only minimal obligatory fees such as tolls for motorways and tunnels and overnight stay of driver where applicable outside of Zurich region. All rates are calculated in Swiss Francs and include 8% VAT.

### Cancellation

In the case of cancellation of the order less than 6 hours before the start of the order, 50% of the original rate will be charged.

If the order is canceled less than 2 hours before the start of the order, 100% of the rate will be charged. In case of a no show we require 100% payment.

### Payment terms

Payment is to be made in full within 10 days following receipt of invoice unless otherwise agreed between both parties.

Holiday surcharges may apply to trips that occur on New Year's Eve, New Year's Day, Christmas Eve, and Christmas Day.

### Liability and warranty

GLS will not be not liable for any extra costs in the event of an accident, traffic incident or force majeure.

GLS has the right to refuse any passenger transit which may represent a danger to themselves and/or other third parties or who may act contrary to European Health and Safety Laws.

For any legal matter the court of jurisdiction will be in Zurich, Switzerland.